STEP ONE TO INNOVATION:

IDENTIFYING THE RIGHT **BUSINESS PROBLEM TO SOLVE**

Are you focused on solving the right problem?

The reality is, most of us are concentrating on the wrong problems. As leaders, the spotlight needs to be on Wicked problems – those highly influential to industry transformation.

A FEW EXAMPLES OF WICKED **PROBLEMS IN INSURANCE:**

Creating engagement with life insurance customers



Making health and wellness a priority



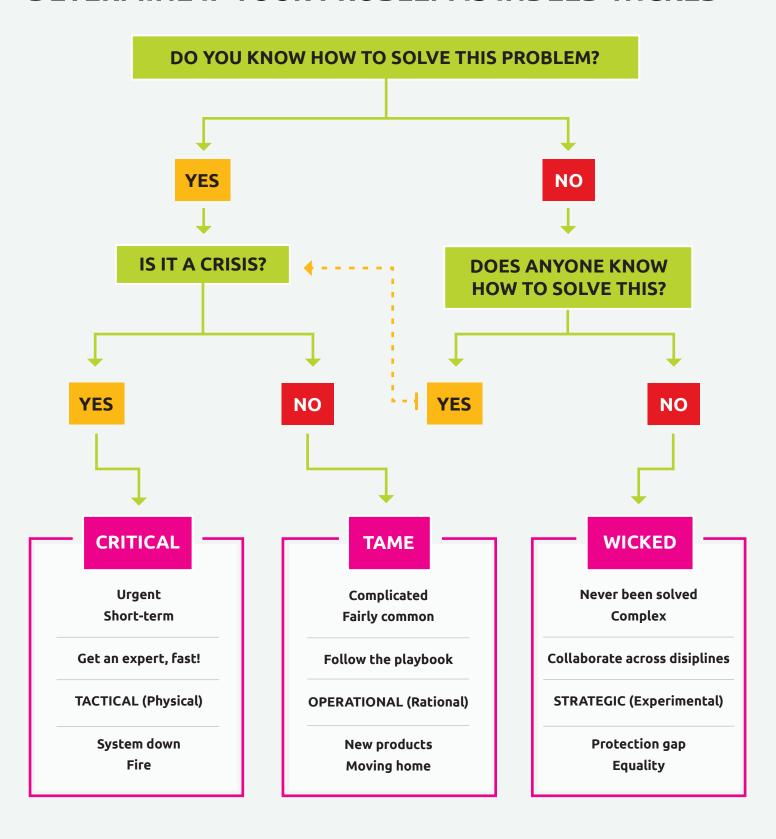
Helping the aged population live happily



Replicating the persuasion of face-to-face sales processes in digital channels



DETERMINE IF YOUR PROBLEM IS INDEED WICKED



Got a Wicked Problem?

Learn how to identify and move complex problems forward and champion transformation.

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